

## Terms and conditions

Claim must be registered within 2 months of service/repair completion. Any submitted after this time will not be eligible for parts for life, but will still be covered under the 3 year Orio warranty

Parts must be Orio supplied parts to be eligible for parts for life, fitted at an authorised Orio service centre.

The warranty applies to manufacturing defects resulting from an incorrect manufacturing process, material defect or construction defect. The warranty does not cover wear, external impact, malfunction or use of the product for which it is not intended. Note that for service and wear parts, recommendations for replacement intervals must be followed, i.e. the product may need to be replaced within 3 years due to normal wear and tear.

To claim under parts for life, your certificate must be presented at the time of claiming along with proof of fitment at an Authorised Service Centre

**Claims can only be submitted for work carried out at an authorised Service Centre after 12th September 2017.**

For full terms and conditions please contact [customercare@orio.com](mailto:customercare@orio.com)